

# Cisco ThousandEyes POV at a glance

## Why do a POV?

A proof of value is an excellent way to showcase how ThousandEyes will provide immediate business value for your organisation. With your success criteria defined from that start, the POV will be completely tailored to help you overcome your network visibility challenges, whether it is home workers connectivity, SaaS application outages or latency across your WAN.

## What is Cisco ThousandEyes?

In a world where applications can live anywhere, your users can operate from anywhere, and the internet is your new WAN, monitoring performance is a greater challenge than ever before. ThousandEyes has created an industry-leading network intelligence platform that gives you a 360-degree view of your critical user and application digital experience.

With ThousandEyes you have the tools in place to monitor network infrastructure regardless of whether you or third parties manage it, map the internet and your cloud services performance. You are also provided with end-to-end visibility across the internet, cloud and networks, all of which your business relies on to run effectively, enabling you to quickly identify problems impacting user and application performance, ensuring quick remediation.

## Cisco ThousandEyes benefits

ThousandEyes is designed to enable companies like yours to see the cloud, internet, and SaaS like their own environment, with the key benefits of this being...



### Reduced MTTR

Quickly pinpoint issues, identify responsible providers, and make it easy to collaborate on shared data. All of which means faster troubleshooting and quicker issue resolution.



### Improved user experience

Detect and resolve SaaS, WAN and remote connectivity performance issues before they impact user productivity and use real-time user data - to quickly address help desk tickets.



### SaaS migration success

Validate performance and success metrics before deployment and uncover issues that could lengthen SaaS rollout time.



## Your confident guide

The Natilik team are here to guide and develop future proofed solutions, designed and deployed using best-in-class technology. With a focus on seamless integration, solution success and exceptional, global, 24/7 support, Natilik is a trusted and knowledgeable pair of hands with experts in networking on hand to support your business.

- Natilik has been a partner of Cisco's for over ten years and has Cisco Gold partner status.
- With true global coverage delivered through our centres of excellence in London, Sydney and New York, Natilik can provide you with in-region support for your Thousand Eyes rollout, no matter where in the world.
- We have supported numerous clients with the provision and utilisation of ThousandEyes to ensure they get the most from the platform.



## Proof of value process



### Discover

Natilik will scope out the network infrastructure, identify use cases and work with you to determine the desired business outcomes along with KPIs to track the success on the POV.



### Implementation

Natilik will provision the licences, deploy agents, configure tests and setup the reports and alerts required to address the defined success criteria identified in the discovery phase.



### Execution

Natilik will use ThousandEyes to monitor the network and identify the areas which are affecting digital experiences over a pre-agreed period of time. During this time your business will have full access to the ThousandEyes support desk.



### Report

At the end of the POV, Natilik will deliver a report highlighting the areas affecting digital experiences and how ThousandEyes has enabled the identification and resolution of these.

**Contact us to find out more today**

hello@natilik.com

[www.natilik.com](http://www.natilik.com)

**London**

+44 203 597 8000

**New York**

+1 646 766 8600

**Sydney**

+61 2 8294 5500