ThousandEyes webex by CISCO

A Monitoring Match Made in Heaven

NATILIK

Unlock real-time end-to-end visibility of your Webex tools for ultimate end-user experience monitoring

In today's modern work landscape, the performance of your collaboration applications is crucial for promoting productivity within your teams. As a result, your IT teams need to be able to monitor the interactions between users and applications, and crucially, your Webex environments and devices.

Introducing ThousandEyes Webex Agents for extended, bi-directional visibility

Cisco ThousandEyes and Webex have joined forces to bring the bi-directional visibility and network monitoring you know and love from ThousandEyes, into the Webex environment. ThousandEyes vantage points integrated into Webex data centres, and within the Webex Control Hub, give your IT teams end-to-end visibility of the paths between user locations and your Webex services, enabling the rapid issue identification and troubleshooting your business requires to ensure exceptional Webex user experiences.

With end-to-end SaaS connectivity and application performance insights your IT team can:
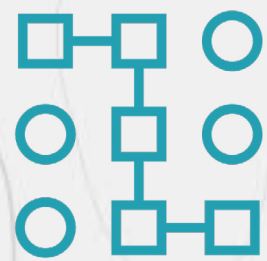
Visualise forward and reverse network paths to isolate problem areas.

Monitor performance and remediate issues proactively before significant events like shareholder meetings or webinars.

Simulate end-user experiences proactively using Real-time Transport Protocol (RTP) Stream tests with Cloud and Enterprise Agents.

Track key experience metrics like Mean Opinion Scores (MOS), latency, loss, Packet Delay Variation (PDV), discards, and more.

Did you know...

ThousandEyes vantage points are now included on Catalyst 9000 switches, so you can quickly and easily take back control of your network monitoring!

With ThousandEyes for Cisco RoomOS Devices you can gain collaboration insights at scale to:

Analyse key performance metrics like loss, latency, and jitter to reveal network bottlenecks.

Monitor the health, connectivity status, and network performance for each Cisco RoomOS device directly in the Control Hub dashboard.

Use ThousandEyes' Automated Session Tests, scheduled tests, and instant tests to streamline network testing.

Leverage insights related to hardware utilisation (CPU/ Memory), LAN, and Wi-Fi directly within Webex Control Hub to pinpoint exactly which device is experiencing trouble.

Did you know...

You can now access the same exceptional insights and visibility even when your device is running in native Microsoft Teams Rooms mode! Just make sure they're registered in Control Hub, and then you're good to go!

All monitored and maintained by your dedicated Natilik support team...

Unlock your IT team's full potential, with time to focus on strategic projects, by entrusting the day-to-day monitoring of your Webex tools, devices and ThousandEyes alerts to Natilik's 24/7 Tech Support team. With centres of excellence in London, New York, and Sydney, and a global reach spanning over 111 countries, our dedicated Natilik support team is ready around the clock to take control. Now, you can rest easy knowing that the tools powering the optimal collaboration experiences for your people are in safe hands, allowing your IT team to thrive without the pressure of managing every alert or request.

Ready to take the next step?

Sign up for a ThousandEyes POV today!