

In today's hybrid work environment, seamless collaboration and customer experience solutions are essential. Yet, more businesses are moving critical voice and video traffic over the public internet - outside their secure enterprise perimeter.

Having a reliable partner to support you on this journey is essential to ensure you maintain a secure high quality user experience.

### That's why Natilik created the Assurance Cloud

Built on Natilik's Fabric, the Assurance Cloud keeps your real-time voice and video securely on-net. By interconnecting SIP providers, cloud collaboration platforms, and enterprise users, we eliminate the risks of public internet congestion and ensure consistent, high-quality performance.

The Natilik Assurance Cloud provides deep insight into application performance, pinpointing where the experience falls short and proactively resolving issues before they impact users.

Delivered as a fully managed service, the Assurance Cloud is backed by 24/7 proactive monitoring using industry-leading observability tools such as ThousandEyes, LogicMonitor, and more. With Natilik handling everything - from network assurance to continuous performance optimisation - you can focus on business priorities, confident that your collaboration and contact center services are always delivering the best possible user experience.

## Empowering your business with...



End to end network accountability for your critical voice and video traffic.



A cloud-first strategy that doesn't compromise on experience.



Reduced business risk with access to additional continuity products.



giving your team time back to focus on business-critical tasks.

Managed by Natilik experts,



service health via the Natilik

Realtime visibility into your



flexibility and resiliency.

Improved security, scalability,

## Underpinned by the Natilik Platform

is trusted to deliver 200,000+ customer interactions and 75,000+ calls per day, as well as critical network operations and disaster recovery for market leading organisations.

Providing a diverse range of services from data protection to customer engagement the Platform

# Secure Implementing a zero

trust approach, the platform leverages software defined networking to deliver micro segmentation, storage appliances delivering FIPS compliant encryption at rest and the latest privileged access management tools.

# Available

architected to deliver a proven availability target of 99.99%, this is delivered via multiple geographically redundant facilities rated tier 3+ or higher by the Uptime Institute.

Services provided by

the Natilik Platform are

The Natilik Platform is on-

net at 800+ Data Centres

globally with points of presence throughout the UK, Europe and North America. The Platform peers with multiple top tier ISPs located at key fibre hubs and internet exchanges around the world.



ISO/IEC

The Natilik platform is certified to the highest standards

including ISO 27001 by the BSI / PCI-DSS.

## Five key ways why partnering with Natilik is different

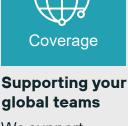
Partnering with us



that equips us to define, design and deploy the best back up architecture for

hold a depth

of knowledge



global teams We support clients in over 100 countries

worldwide. Operating out of our three centres of excellence in London, Sydney and New York.



processes, governance, and methodology, driving consistent customer experiences.

of systems,



## itself in bringing

together passionate people. the world's Put simply, we believe that Natilik is big enough to matter, but small enough to care.



### with some of most respected

organisations. This is reflected in high NPS scores and client retention rates.

# vour business.

Next step with Natilik

who will help you address the key challenges of cloud collaboration and get back to you with our compeitive pricing packages based on your specific set-up and requirements.